

Board Member Roles

At Crossroads Together, we are passionate about delivering a first-class care service and providing outstanding support to carers and the people they care for. We are proud of our over 30-year history and our achievements. As a multi-regional provider, we are ambitious about growing our services further and need the right people on our board to help us succeed.

Our Vision

We want carers and those with care needs to be identified, supported and offered outstanding care to help maintain their own health and well-being.

Our Mission

To be the leading provider of professional support to carers and those with care needs.

Our Values



Caring

We treat everyone with dignity and respect. We support people through clear communication, actively listening and responding to their needs.



Together

We are inclusive and work in partnership within the community to achieve the best outcome for the people we work with.



Integrity

We build trust through being transparent, acting responsibly and continually working in an honest, ethical and sustainable manner.



Quality

We continually review and adapt to all forms of feedback to ensure we maintain or improve upon our standards and outcomes.



Creative

We are open minded and seek new ways to be more efficient. We share and develop ideas to improve and grow our service offer.

We are keen to grow our [board of trustees](#) to faithfully represent the communities we serve, made up of people from different cultural backgrounds, with a variety of religious beliefs, ethnicities, neurodiversities or disabilities, in addition to individuals who identify as LGBTQ+, and from across the spectrum of gender identity.

Our board needs a clear understanding of both the differing needs of, and barriers faced, by members of diverse communities when accessing care, looking for support when taking on the role of carer themselves, or when working for a care provider. We aim to maintain a board where a minimum of 50% of trustees are or have been carers themselves, and we are therefore particularly interested in applications from individuals who have an understanding of the needs of carers.

We encourage applicants to help us achieve our goal of diverse, fair and equal representation at board level.

We are looking for curious, creative and engaging people who can contribute to good debate and consensus in decision-making, as well as strategic thinking. You are likely to have a senior track record, but prior governance experience is not essential.

We are looking for keen, enthusiastic individuals with skills and expertise in the following areas:

Health and Social Care

- Current knowledge of health and social care matters including awareness of the current challenges and opportunities in the health and social care sector
- CQC knowledge, understanding of health & social care legislation and health & safety requirements in social care settings
- Safeguarding qualifications and/or experience, and willingness to consider a role as Lead Safeguarding Trustee

Legal Advice and Guidance

- Current knowledge and/or awareness of Companies House and Charity Commission requirements
- Previous experience in Contract Law, TUPE and Charity Governance

Business Development / Income Generation

- Track record of business development, fundraising and income generation strategies, ideally within the charity sector
- Knowledge of business development challenges and opportunities in the charity/public sector

You must also meet eligibility criteria for appointment as a board member, as well as being a 'Fit and Proper Person' in accordance with CQC regulations.

We ask for a commitment of around 4 hours per month to attend monthly board and quarterly sub-committee meetings (currently held via MS Teams), and to provide support to the CEO and leadership team as needed. All trustees are members of at least one sub-committee, in line with their skills and experience.

Help make a difference to our organisation, and be part of our continued journey of success.

To apply, please email emma.cottam@crossroadstogether.org.uk with your CV and a brief covering letter detailing what skills and experience you would bring to Crossroads Together. Applicants with the skills and experience we are looking for will be invited to attend an informal meeting via MS Teams. Applications close 31st July 2022.



Crossroads Care Cheshire, Manchester and Merseyside Limited trading as Crossroads Together. Registered in England and Wales. Company Number: 3554493. Registered Office: Overton House, West Street, Congleton, Cheshire, CW12 1JY. Registered Charity No 1075268. Regulated by the Care Quality Commission. Patron: Fiona Bruce MP