



## Accessibility Statement for Crossroads Together

We want everyone who visits the Crossroads Together website to feel welcome and to find the information provided fully accessible and inclusive for all. This is in line with the [Public Sector Bodies Accessibility Regulations 2018](#).

### What are we doing?

To help us make the Crossroads Together website a positive and inclusive website for everyone, we have used the [Web Content Accessibility Guidelines \(WCAG\) 2.1](#). These guidelines explain how to make web content more accessible for people with disabilities, and how to make it user friendly for everyone.

The guidelines have three levels of accessibility (A, AA and AAA). The Crossroads Together website targets to adhere to Level A.

### How are we doing?

The Crossroads Together website has been designed and developed to adhere to Level A accessibility throughout. We continually monitor the website on a regular basis to maintain this standard. If you are having problems accessing information on the site, please email us at [help@crossroadstogether.org.uk](mailto:help@crossroadstogether.org.uk) and let us know:

- Which material you wanted to access
- The problem you experienced
- The browser you were using to view this page

If you need any information that is provided on this website in a different format, such as accessible PDFs, large print, easy read or an audio recording, please contact us:

- **email:** [help@crossroadstogether.org.uk](mailto:help@crossroadstogether.org.uk)
- **call:** 0333 323 1990

If you are unable to view the map on our 'contact us' page, call or email us for directions to our location.

This accessibility statement was generated on 1<sup>st</sup> February 2021